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Ref	Directorate	IDP Ref	Back to Basics	Strategic Objective	Municipal KPA	КРІ	Unit of Measurement	Wards	KPI Owner	Annual Target	Target Type	Q1	Q2	Q3	Q4
1	Financial Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs		Number of formal residential properties that receive piped water that is connected to the municipal water infrastructure network as at 30 June 2018	Number of residential properties which are billed for water or have pre paid meters as at 30 June 2018	All	Manager Income	6183	Number	0	6138	0	6138
2	Financial Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	delivery	properties connected to the municipal electrical infrastructure network (credit and prepaid	Number of residential properties which are billed for electricity or have pre paid meters (Excluding Eskom areas) as at 30 June 2018	All	Manager Income	6128	Number	0	6128	0	6128
3	Financial Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	delivery	Number of formal residential properties connected to the municipal waste water sanitation/sewerage network for sewerage service, irrespective of the number of water closets (toilets) as at 30 June 2018	Number of residential properties which are billed for sewerage as at 30 June 2018	All	Manager Income	6087	Number	0	6087	0	6087
4	Financial Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	delivery	Number of formal residential properties for which refuse is removed once per week as at 30 June 2018	Number of residential properties which are billed for refuse removal as at 30 June 2018	All	Manager Income	6123	Number	0	6123	0	6123
5	Financial Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	delivery	Provide 6kl free basic water to indigent households in terms of the approved indigent policy	Number of indigent households receiving free basic water	All	Manager Income	1880	Number	0	1880	0	1880

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Ref	Directorate	IDP Ref	Back to Basics	Strategic Objective	Municipal KPA	КРІ	Unit of Measurement	Wards	KPI Owner	Annual Target	Target Type	Q1	Q2	Q3	Q4
	Financial Services		Delivering Municipal Services	maintenance backlogs	delivery	electricity to indigent households in terms of the approved indigent policy			Manager Income	1755		0	1755	0	1755
7	Financial Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	delivery	Provide 20kwh free basic electricity to indigent households in terms of the approved indigent policy	Number of indigent households receiving free basic electricity	All	Manager Income	125	Number	0	125	0	125
8	Financial Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	delivery	Provide free basic sanitation to indigent households in terms of the approved indigent policy	Number of indigent households receiving free basic sanitation	All	Manager Income	1880	Number	0	1880	0	1880
9	Financial Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	delivery	Provide free basic refuse removal to indigent households in terms of the approved indigent policy		All	Manager Income	1880	Number	0	1880	0	1880
10	Financial Services	Chapter 7	Sound Financial Management and Accounting	To improve financial viability and management	management	municipality's capital budget actually spent by 30 June	(Amount actually spent on capital projects/ Amount budgeted for capital projects)x100	All	Manager: Budget Reporting & Expenditure	80%	Percentage	0%	40%	0%	80%

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Ref	Directorate	IDP Ref	Back to Basics	Strategic Objective	Municipal KPA	КРІ	Unit of Measurement	Wards	KPI Owner	Annual Target	Target Type	Q1	Q2	Q3	Q4
11	Financial Services	Chapter 7	Sound Financial Management and Accounting	· '		Financial viability measured in terms of the municipality's ability to meet it's service debt obligations as at 30 June 2018 ((Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating Revenue - Operating Conditional Grant)			Manager: Budget Reporting & Expenditure	25.30%	Percentage	0%	0%	0%	25.30%
12	Financial Services	Chapter 7	Sound Financial Management and Accounting	· ·	Financial management		Service debtors to revenue as at 30 June 2018		Manager: Budget Reporting & Expenditure	18%	Percentage	0%	0%	0%	18%
13	Financial Services	Chapter 7	Sound Financial Management and Accounting	To improve financial viability and management	management		2018		Manager: Budget Reporting & Expenditure	1.8	Number	0	0	0	1.8

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Ref	Directorate	IDP Ref	Back to Basics	Strategic Objective	Municipal KPA	КРІ	Unit of Measurement	Wards	KPI Owner	Annual Target	Target Type	Q1	Q2	Q3	Q4
14	Financial Services		Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic service delivery	Limit unaccounted for water to less than 30% by 30 June 2018 {(Number of Kilolitres Water Purchased or Purified - Number of Kilolitres Water Sold) / Number of Kilolitres Water Purchased or Purified × 100}		All	Manager: Budget Reporting & Expenditure	30%	Percentage	0	30%	0	30%
15	Financial Services	•	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic service delivery	Limit unaccounted for electricity to less than 15% by 30 June 2018 {(Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold) / Number of Electricity Units Purchased and/or Generated) × 100}		All	Manager: Budget Reporting & Expenditure	15%	Percentage	0	15%	0	15%
16	Financial Services		Sound Financial Management and Accounting	· ·	Financial management		Debtors payment percentage as at 30 June 2018	All	Manager Income	95%	Percentage	95%	95%	95%	95%
18	Financial Services		Sound Financial Management and Accounting	To improve financial viability and management		Approve an action plan to address all the issues raised in the management letter of the Auditor General by 31 December 2017	December 2017 by MM	All	Director Financial Services	1	Number	0	1	0	0

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Ref	Directorate	IDP Ref	Back to Basics	Strategic Objective	Municipal KPA	КРІ	Unit of Measurement	Wards	KPI Owner	Annual Target	Target Type	Q1	Q2	Q3	Q4
	Corporate Services		Sound Instatutional and Administrative Capabilities	To create a capacitated, people-centered institution	Institutional development and transformation	The number of people from employment equity target groups employed in the three highest levels of management in compliance with the equity plan	Number of people employed	All	Director: Corporate Services	2	Number	0	0	0	2
	Corporate Services		Sound Instatutional and Administrative Capabilities	To create a capacitated, people-centered institution	Institutional development and transformation	The percentage of the municipality's personnel budget actually spent on implementing its workplace skills plan by 30 June 2018 [(Actual amount spent on training/total operational budget)x100]	% of the personnel budget spent on implementing the workplace skills plan by 30 June 2018	All	Director: Corporate Services	0.10%	Percentage	0	0	0	0.10%
21	Corporate Services		Sound Instatutional and Administrative Capabilities	people-centered institution	Institutional development and transformation	Limit quarterly vacancy rate to less than 30% of funded posts [(Number of funded posts vacant / number of funded posts) x100]	% quarterly vacancy rate	All	Director: Corporate Services	30%	Percentage	0%	30%	0%	30%
	Corporate Services			governance and	Good governance and public participation	Oversee the draft annual report i.t.o. the MFMA and submit to Council by 31 January 2018	Draft report submitted to Council by 31 January 2018	All	Director: Corporate Services	1	Number	0	0	1	0
	Corporate Services			governance and	Good governance and public participation	Review the Policy on Municipal property Management by 28 February 2018	Municipal Property Management by 30 October 2017	All	Director: Corporate Services	1	Number	1	0	0	0
	Corporate Services			governance and	Good governance and public participation	Complete the annual risk assessment and submit to the audit committee by 30 June 2018	Completed risk assessment submitted to audit committee by 30 June 2018	All	Director: Corporate Services	1	Number	0	0	0	1

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Ref	Directorate	IDP Ref	Back to Basics	Strategic Objective	Municipal KPA	КРІ	Unit of Measurement	Wards	KPI Owner	Annual Target	Target Type	Q1	ς2	Q3	Q4
25	Municipal Manager	Chapter 3	Demonstrating Good Governance and Administration	To promote good governance and community participation	Good governance and public participation	Compile the Risk Based Audit Plan (RBAP) and submit to the Audit Committee by 30 June 2018	RBAP submitted to the Audit Committee by 30 June 2018	All	Internal Auditor	1	Number	0	0	0	1
26	Municipal Manager	Chapter 3	Demonstrating Good Governance and Administration	To promote good governance and community participation	Good governance and public participation	90% of the RBAP for 2017/18 implemented by end June 2018 [(Number of audits and tasks completed for the period/ Number of audits and tasks identified in the RBAP )x100]	% of the RBAP implemented	All	Internal Auditor	90%	Percentage	0%	0%	0%	90%
27	Community Services	Chapter 2	Delivering Municipal Services		Basic service delivery	Sports Stadium upgrade by 30	Phase 2 of the Railton Sports Facility upgrade completed by 30 June 2018		Director Community Services	1	Number	0	0	0	1
28	Community Services	Chapter 2	Putting people and their concerns first	To create a safe and helathy living enviroment	Safe and Healthy living enviroment		Disaster Management Policy reviewed by 31 March 2018		Manager Traffic Services	1	Number	0	0	1	0
29	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic Service Delivery	95% of the roads and storm water maintenance budget spent by 30 June 2018 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100}	_		Manager: Streets & Stormwater	90%	Percentage	15%	30%	60%	90%
30	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic Service Delivery	•	% of the maintenance budget spent by 30 June 2018		Manager Electricity	90	Percentage	15%	30%	60%	90%

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Ref	Directorate	IDP Ref	Back to Basics	Strategic Objective	Municipal KPA	КРІ	Unit of Measurement	Wards	KPI Owner	Annual Target	Target Type	Q1	Q2	Q3	Q4
31	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic Service Delivery	90% of the waste water maintenance budget spent by 30 June 2018 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100}	% of the maintenance budget spent by 30 June 2018	All	Manager: Water & Sanitation	90%	Percentage	15%	30%	60%	90%
32	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic Service Delivery		% of the maintenance budget spent by 30 June 2018	All	Manager Water & Sanitation	90%	Percentage	15%	30%	60%	90%
	Community Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic Service Delivery	90% of the refuse maintenance budget spent by 30 June 2018 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100}	% of the maintenance budget spent by 30 June 2018	All	Manager Parks and Amenities	90%	Percentage	15%	30%	60%	90%
	Infrastructure Services	*	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic service delivery	achieved for water as per SANS	% microbiological water quality level achieved as per SANS 241 criteria		Manager: Water & Sanitation	85%	Percentage	85%	85%	85%	85%
35	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic service delivery	achieved for water as per SANS	% physical water quality level achieved as per SANS 241 criteria	All	Manager: Water & Sanitation	85%	Percentage	85%	85%	85%	85%
	Corporate Services	Chapter 5	Putting people and their concerns first	To enhance economic development with focus on both first and second economies	Economic development	opportunities in terms of EPWP	Number of of temporary works created created by 30 June 2018	All	Manager: Human Resources	176	Number	44	88	132	176

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Ref	Directorate	IDP Ref	Back to Basics	Strategic Objective	Municipal KPA	КРІ	Unit of Measurement	Wards	KPI Owner	Annual Target	Target Type	Q1	Q2	Q3	Q4
	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic service delivery	purification and reservoir by 31	Number of Suurbraak water purification and reservoirs upgraded by 31 December 2017		Project Manager	1	Number	0	1	0	0
	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic service delivery	Upgrade the Barrydale bulk water Infrastructure by 31 October 2017		2	Project Manager	1	Number	0	1	0	0
	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic service delivery	Upgrade Suurbraak Waste Water Treatment Works by 31 March 2018	Upgrade completed by 31 March 2018	3	Project Manager	1	Number	0	0	1	0
	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic service delivery	Complete the Upgrading of Phase 2 Railton gravel roads and stormwater channels of the MIG funding by 30 June 2018	gravel roads and stormwater	4;5;6	Project Manager	1	Number	0	0	0	1
	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic service delivery	95% spent of the capital budget allocated for the Upgrade of the protection for the Swellendam main substation, by 30 June 2018	% of budget spent	All	Manager Electricity	95%	Percentage	0%	0%	0%	95%
	Infrastructure Services	Chapter 2	Delivering Municipal Services	To enhance access to basic services and address maintenance backlogs	Basic service delivery	Spend 95% of the capital budget allocated for the purchase and Install Street lights by 30 June 2018	% of budget spent	4;5; 6;2;3	Manager Electricity	95%	Percentage	0%	0%	0%	95%